Defense Medical Logistics Standard Support (DMLSS)

Migration to Commercial Business Practices

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1992 Business Decision: Move To Commercial Business Practice

- n Commercial industry supports 250 million Americans
- n 97% NSNs have commercial item descriptions not military unique
- n Commercial numbering systems databases supported item descriptions
- n DoDAAC & DUNS facilitate communication between legacy systems and vendor systems
- n Mapping issue: legacy to commercial industry
 - Requirement for both DoDAAC/CAGE and DUNS
 - Customer capability, commercial vs. DoD
 - Long range conversion process working within limitations

1992 Business Decision: Move To Commercial Business Practice

How?

- n Prime Vendor contracts with distributors
- n Distribution and pricing agreements with manufacturers
- n Centralized payment cycle and processes
- n Electronic interfaces with commercial and legacy systems

Medical Prime Vendor Program

Business Practices

	Government		Commercial
n	DLA Depots, DVD/BPA	n	Prime Vendors, Manufacturers
n	MRO	n	Commercial Pack Slip
n	CCPs and GBLs	n	MEDEX and Air Bills
n	Mil Std Markings	n	Commercial Labeling and
			Bar Coding
n	Mil Std Packaging	n	Commercial Package
n	NSN Databases	n	Commercial Databases
n	<u>NSN</u>	n	NDC, UPN, ISBN
n	DoDAAC/CAGE	n	Dun and Bradstreet
n	MILSTRIP/FEDSTRIP	n	Proprietary Electronic Order Entry Systems
			Federal EC/EDI Standards

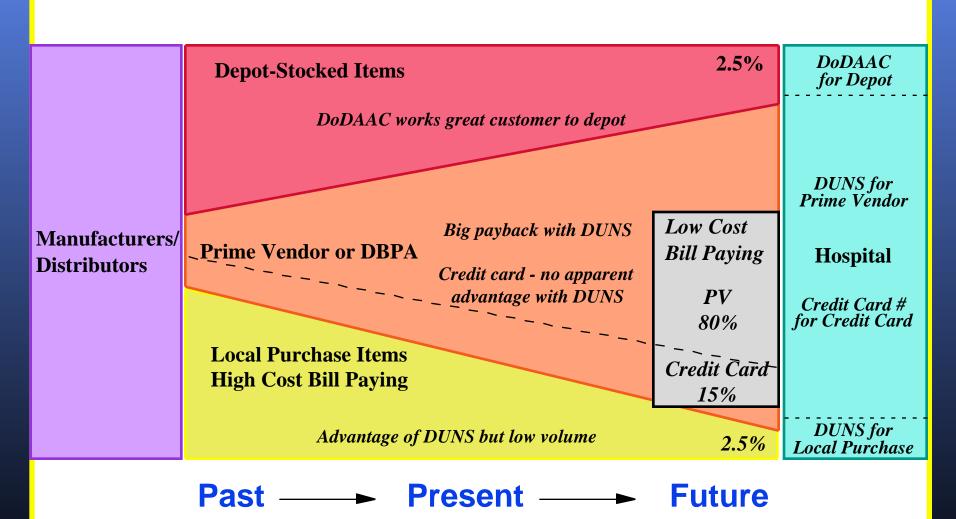
Dun and Bradstreet <u>Data Universal Numbering System</u>

Why?

- Simplify and standardize EC/EDI transactions and protocols
- **n** Conform with Standard Procurement System
- Facilitate interfaces with commercial partners
- n Provide single commercial unique address identifier for individual vendors
- **n** Assignment of DUNS provides a single face to industry
- n DUNS single identifier for trade partners ordering and DoD bill paying (not applicable for credit cards or within Government)
- Migration to unique manufacturer identifier code, example multiple spellings today
- **No cost to Government or their suppliers for obtaining DUNS numbers**

DUSD(L) and OUSD(A&T) Sponsored DMLSS Project

Business Practice Hospital Logistics Support Changes - FY 1996



DUSD(L) Sponsored DMLSS Project Prime Vendor EC/EDI Implementation



Pharmacy Distributors

250 DoD Medical **Treatment Facilities**

Federal 850 / 855 **Implementation** Convention

Amerisource

Bergen Brunswig

Bindley Western

Dakota Drug

Foxmeyer (McKesson)

Kendall (B-W)

McKesson

Tennessee Wholesale

Med/Surg Distributors Colonial Heatmen Durr Medical (BB)

Colonial Healthcare (BB)

Midwest Medical

Owens & Minor

Pacific Criticare

United Medical

Problem Today: Slight Variations With All Vendors

DUNS Vs. CAGE

- n Low priority and low business payback
- **n** Over time migrate CAGE to DUNS
 - DAPAs to support PV
 - FSSs on non-PV items
 - NSNs
- n Will provide single commercial manufacturer identifier
 - Already have unique manufacturer identification in NDCs
 - Will soon have unique manufacturer identification in UPNs

DUNS Vs. DoDAAC

- **n** Medium priority with relatively low business payback
- Major payback is on orders resulting in bill paying transactions
- **n** No advantage on Depot items
- n Recommend both DoDAAC and DUNS for those activities authorized direct ordering from commercial sector
- **n** No advantage on credit cards (Electronic billing by account number)
- n Provides single face to industry

Major Differences Among Medical Commodities

Pharmaceutical

- n NDC
- n Product Classification
- n Generic Equivalents
- n Efficient Distribution and Transportation System
- n Congress Mandated Pricing (24% lower)
 - **Public Law 102-585**

Medical Surgical

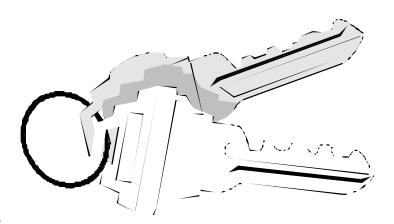
- n No Common Product No.
- n No Classification
- n Physician Preference
- Inefficient Distribution and Transportation System
- Negotiated Pricing

Key To Prime Vendor Success: * Partnering With Industry *

- n Government business is less than 5% of U.S. Health Care Industry
- n Requirement for surge and wartime sustainment
- n Interfacing with DoD and commercial systems
- **n** Industry Trade Organizations and Regulatory Agencies

Key Partners

- n Manufacturers
- n Distributors
- n DoD
- **n** Industry Trade Organizations
 - HIBCC Health Industry Business Communications Council
 - HEDIC Healthcare EDI Coalition
 - HIDA Health Industry Distributors Association
 - HIMA Health Industry Manufacturers Association
 - PRMA Pharmaceutical Research Manufacturers Association
- n Regulatory Agencies
 - HCFA Health Care Finance Administration
 - FDA Food and Drug Administration



Lessons Learned

- n Partner with industry, migration strategy
- **n** Interface electronically
- Standardize EC/EDI Implementation Convention and Protocols
- Support existing legacy systems and protocols

Prime Vendor Implementation Requirements

- n Commitment to downsize
- n Investment dollars in IM/IT
- **n** Use of industry infrastructure
- Use of federal and commercial standards, protocols and classification systems
- n Extensive training

Prime Vendor Benefits to Customer

Potential for Reduced Levels of Inventory

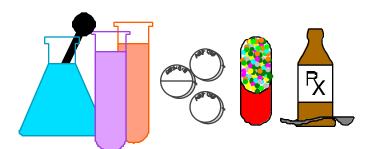




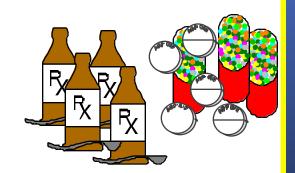


Better Pricing

Improved Product Selection



Reduced Order Ship Time



Improved Product Availability



DMLSS - Reengineering A Great Return on Investment FY91 Through FY96

BENEFITS

- \$404M Reduction in Wholesale Inventory
- \$84M Reduction in MTF Inventory
- \$154M Reduction in Cost of Drugs

Plus

- Delivery in 24 Hours
- 95% Availability

Benefit to Cost Ratio 6.5:1

\$643M

COSTS

- \$78.7M DMLSS Retail
- \$20.3M DMLSS Wholesale

\$99M

"For every \$1 DMLSS spent, \$6.50 has been saved"

DMLSS - Target Program A Great Return on Investment FY97 Through FY2012

